

2013 IADI
 EXECUTIVE TRAINING SEMINAR
Claims Management
 Reimbursement to Insured Depositors
 2-4 December | Taipei, Taiwan



Agenda

Monday, 2 December	Day One: Developing Effective Reimburse Systems and Processes
08:00 - 09:00	Registration
09:00 - 09:15	Opening Session: Welcome Remarks and Program Overview Yvonne Fan, Central Deposit Insurance Corporation, Chinese Taipei
09:15 - 10:00	Guiding Principles of Effective Reimbursement Systems Overview Kevin Chew Chuan Poh, Malaysia Deposit Insurance Corporation, Malaysia
10:00 - 10:30	Group Photo and Break
10:30 - 12:00	Global Viewpoint to Reimbursement: Solutions to Address Poor Data Quality
10:30 - 11:00	Enrique Estefan, Instituto para la Protección al Ahorro Bancario, Mexico
11:00 - 11:30	Alexander Chumaev, Deposit Insurance Agency, Russian Federation
11:30 - 12:00	Ying-Ying Lin, Central Deposit Insurance Corporation, Chinese Taipei
12:00 - 13:30	Lunch
13:30 - 15:00	Global Viewpoint to Reimbursement: Panel on Communication with Depositors Penelope Moreland-Gunn, Federal Deposit Insurance Corporation, Moderator Scott Hayes, Canada Deposit Insurance Corporation, Canada Elizabeth E. Oller, Philippines Deposit Insurance Corporation, Philippines
15:00 - 15:30	Break
15:30 - 16:15	Small Group Discussions - Discussion of Day One Topics (Data Quality and Communications)
16:30	End of Day 1
17:15	Meet at Lobby for Transferring to the Dinner Venue
18:15 - 21:30	Cocktails and Welcome Dinner
Tuesday, 3 December	Day Two: Global Viewpoint of Reimbursement Systems
09:00 - 09:45	Single Customer View FSCS Kate Bartlett, Financial Services Compensation Scheme, United Kingdom
09:45 - 10:30	Reimbursement Alternatives Penelope Moreland-Gunn, Federal Deposit Insurance Corporation, United States
10:30 - 11:00	Break
11:00 - 12:00	Seamless Access to Insured Deposits Shrithir Nagalingam, Malaysia Deposit Insurance Corporation, Malaysia
12:00 - 13:30	Lunch
13:30 - 14:15	Managing Small Bank Reimbursements Helena Persson, Sweden National Debt Office, Sweden
14:15 - 15:00	Resolving an Internet Only Bank Jan Geert Schouwstra, De Nederlandsche Bank, The Netherlands
15:00 - 15:30	Break
15:30 - 16:15	Small Group Discussion - Discussion of Day Two Topics (Reimbursement)
16:30	End of Day 2
Wednesday, 4 December	Day Three: Effective Reimbursement Automation
09:00 - 09:30	FDIC 60 Minutes Video
09:30 - 10:15	Effective Automation Olaf Hartenfels, Deposit Protection and Trust Company Ltd., Germany
10:15 - 10:45	Break
10:45 - 11:30	Effective Automation: Depositor Reimbursement System of KDIC Chul Hee Yoon, Korea Deposit Insurance Corporation, Korea
11:30 - 12:15	Effective Automation Patrick Loeb, Deposit Protection of Swiss Banks and Securities Dealers, Switzerland
12:15 - 12:45	Concluding Remarks, Evaluation, and Recognition of Attendance Yvonne Fan, Central Deposit Insurance Corporation, Chinese Taipei
12:45 - 13:30	Box Lunch
13:30	End of Day 3
14:00 - 18:00	Meet at Lobby for a Half-day Tour
18:30 - 21:30	Cocktails and Farewell Dinner